

Introduction

Welcome to the H&H Assessment Unit (HHAU) St. James' Hospital. The H&H Assessment Unit (HHAU) is an assessment area on the H&H ward where patients with bleeding disorders, haemoglobinopathies and gastrointestinal conditions are assessed and treated.

The allocated cubicles are used for the Urgent treatment of patients with a registered bleeding disorder who have a bleeding episode, pain management issues, scheduled outpatient treatment eg. prophylaxis pre surgery and in some instances post procedure follow-up.

The staff caring for the patients with bleeding disorders, during routine working hours, are part of the National Coagulation Centre (NCC) nursing staff/physicians/AHDs.

Where is the ward located?

The H&H ward is located in the main hospital, on the 1st floor of the Clinical Research Facility.

The HHAU is located just inside the entrance to the H&H Ward. There is a waiting area at the entrance to the H&H ward.

How do I get there?

- Enter the hospital via the main entrance. Walk past the coffee shop on your left and follow signs for the H&H Ward along Route 3.
- As you pass the Daffodil Centre, there is a set of opened red doors on your left. Go through the red doors and continue down the corridor following the signs for the H&H Ward.
- You will come to a large foyer. The lifts are on your right hand side, on entering the lifts press 1. The H&H Ward is on the 1st floor.
- On exiting the lift, there is an intercom buzzer to the right of the ward entrance please press for you to gain access.
- Insert photo guides

H&H Assessment Unit Hours of Operation:

There is 24-hour service provision for patients with registered bleeding disorders led by the team of Consultant Haematologists from the NCC.

The HHAU is open from Mon - Fri 08:30-17:00hrs for those requiring urgent or scheduled care.

Day Time (Mon – Fri) 08.30 to 17.00hrs

If you require urgent review during the hours of 08:30-17:00hrs please contact the National Coagulation centre prior to attendance (See overleaf for contact numbers)

'Out of Hours' service for patients with a registered bleeding disorder:

After 17:00 hours on weekdays, at weekends and on bank holidays please contact the H&H inpatient Ward on 014103132 where a nurse will carry out a telephone triage, the nurse will assess if you need to attend the H&H assessment unit, your local emergency department or SJH Emergency Department. The nurse will inform the Haematology SHO 'on-call' of your attendance. A review will be done as soon as possible upon arrival to SJH. Please always carry your Bleeding Disorder ID Card in case of emergency.